

**You
Said**

We Did

Dementia - **ensuring that people living with dementia are heard**

healthwatch
Wiltshire

What did we do?

- Formed a partnership with voluntary organisations who work with people living with dementia.
- Designed 'dementia friendly' questionnaires.
- 32 outreach visits to groups which involve people living with dementia to talk to them there.
- Carried out 1-1 interviews with people living with dementia in their own homes.

Why did we do it?

- Dementia is one of Healthwatch Wiltshire's priority areas.
- We wanted to ensure that we people living with dementia were involved in our engagement.

What did people say?

- People living with dementia said they would like to be more socially active.
- People valued groups such as Singing for the Brain and Memory Cafes'.
- It was not always easy to find out what is going on in your local area.
- People living with dementia want to be involved in making decisions.
- People are more 'dementia aware', which is good thing - small changes in approach can make a big difference

What happened next?

- Our published reports have incorporated the views and experiences of people living with dementia and have been shared widely with commissioners and providers of services.
- Case studies have been presented to the dementia delivery board.
- Information about dementia groups on 'Your care, your support website' was updated and improved.
- During dementia awareness week, a number of organisations worked together at events which provided information.

What was the impact?

People living with dementia have a strong voice in Wiltshire. Their views and experiences are listened to and shared with people who plan and provide services.