

Our latest projects - and what we've been hearing from you



For all the latest on what we've been working on, <u>our new Quarterly Report</u> features:

- How we've **set our priorities** for the year ahead
- Our new project on <u>what autistic people think of mental health</u> <u>services</u>
- Our findings into a pilot rehabilitation scheme
- The publication of our annual report
- Our <u>You Said, We Did</u> on how the findings of our survey, which focused on how people apply for the Continuing Healthcare, has led to changes in the process and better support for applicants.

For more, plus all the insights into what we've been hearing from you, <u>visit our</u> website.

Read our report

Say hello to our new colleague!



We are delighted to welcome **Kate Barber**, our new **Volunteering and Partnerships Lead**.

Kate volunteered at a children's centre before becoming their volunteer coordinator. Now, four years on, she joins our team to support our volunteers!

She said: "I decided to volunteer after receiving help from my local children's centre. Realising I could in turn help someone else made it very easy to start volunteering. When the role of volunteer coordinator became available at the children's centre, I realised that it was something I was interested in pursuing.

"Volunteering helped me back into the workplace and I'm now very much looking forward to working with the Healthwatch Wiltshire volunteers and partners, to help get even more voices heard."

If you're thinking of volunteering, **find out more on our website**.

Your views sought on leaving hospital



We're asking for your views on how we can improve information provided about leaving hospital.

BSW Together, the NHS integrated care system for Bath and North East Somerset, Swindon and Wiltshire, is working towards improving how patients are discharged from hospitals.

They would like to hear from people and their families who have recently been discharged from hospital to help inform the development of new resources that will support the hospital discharge process.

For more information and to register your interest please visit bswtogether.org.uk/get-involved/improving-hospital-discharge/

Register your interest

Healthwatch England Chair pays visit



We were very pleased to welcome the new Chair of <u>Healthwatch England</u>, Professor David Croisdale-Appleby, to our Wiltshire offices earlier this month to talk about the work we're doing. It was great to meet you, David!

And our thanks to Amrit from Healthwatch Swindon for joining us on the day.

More news and reports





Getting help out of hours



What support can I get as a carer?

If you need support for your health outside of the standard opening hours of your local GP, there are places that you can go for support. Many people who provide unpaid care are unaware of their rights. Find out more about the help and support you are entitled to.

Find out more

Find out more

More advice and information



You can help improve care for you, your loved ones and your community by sharing your experiences of services with us. Get in touch to tell us what you think.

Call: 01225 434218 from 10am-4pm Monday-Friday.

Email: info@healthwatchwiltshire.co.uk

Write to: Freepost RTZK-ZZZG-CCBX, Healthwatch Wiltshire, The Independent Living Centre, St George's Road, Semington, Trowbridge BA14 6JQ.

Tell us online: Fill in our feedback form.

Contact us

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