

## Local Leadership Board Member

### **About Healthwatch Wiltshire**

Healthwatch Wiltshire are the independent champion for people using local health and social care services in Wiltshire. We listen to what people like about services and what they think could be improved and share their views with those with the power to make change happen.

We also share them with Healthwatch England, the national body, to help improve the quality of services across the country.

Our sole purpose is to help make care better for people living in Wiltshire.

Our staff and volunteer team play a significant role in the wide range of our activities and projects. More information about Healthwatch Wiltshire can be found on our website: [healthwatchwiltshire.co.uk](http://healthwatchwiltshire.co.uk)

### **The Local Leadership Board**

The Local Leadership Board takes collective responsibility for providing excellent and representative leadership for Healthwatch Wiltshire.

### **Purpose of role and tasks:**

- to contribute to leadership and accountability at local level
- to contribute to setting and agreeing priorities and the yearly work plan
- to support management, staff and volunteers
- to challenge management, in a constructive manner to ensure the best outcomes
- to monitor quality and impact and continually look for improvement
- to represent Healthwatch Wiltshire on external committees to influence decision makers and support staff with external liaison

### **Who would this role suit?**

The role is open to Wiltshire residents who have a strong interest in, and commitment to, improving Health and Care services in the county. Ideally, though not exclusively, the role is suited to individuals who have a working knowledge or experience in health and/or social care and some knowledge of how these services operate in Wiltshire.

Board members need to have excellent communication skills and to be strategic thinkers, with the ability to assimilate and analyse information. They are expected to exercise discretion, tact and diplomacy and have an empathetic and considerate approach to others.

### **Additional Information:**

It is expected that the Board member role will require about 2 days per month to attend internal and external meetings. There are opportunities for greater involvement if your time permits.

As members of the Healthwatch Wiltshire team, our volunteers and board members are our ambassadors and use every opportunity to promote our work, share our successes, raise our profile and hear/ collect more stories.

If you would like an informal chat about the role with one of the current board members, please email [info@healthwatchwiltshire.co.uk](mailto:info@healthwatchwiltshire.co.uk).

To apply please send your CV and cover letter to [hrrsupport@helpandcare.org.uk](mailto:hrrsupport@helpandcare.org.uk).